social development
Department:
Social Development
REPUBLIC OF SOUTH AFRICA

Private Bag X901, Pretoria, 0001, 134 Pretorius Street, HSRC Building,
Pretoria, Tel: (012) 312 7900, e-mail: NPOEnquiry@socdev.gov.za

DEPARTMENT OF SOCIAL DEVELOPMENT

PUBLIC NOTICE

DECOMMISSIONING OF THE LEGACY NPO ONLINE SYSTEM AND TRANSITION TO THE NEW NPO REGISTRATION AND COMPLIANCE MONITORING SYSTEM

Date: 12 October 2026

The Department of Social Development hereby informs all registered Non-Profit Organisations (NPOs), stakeholders and members of the public that the **legacy NPO online system will be decommissioned with effect from 15 October 2026.**

This forms part of the Department's ongoing modernisation and digital transformation programme aimed at improving the efficiency, accessibility and reliability of NPO registration and compliance monitoring services.

The new NPO Registration and Compliance Monitoring System, introduced on 1 September 2025, is designed to provide an integrated online platform for:

- Submission of new NPO registration applications.
- Submission of annual compliance reports.
- Updating organisational and contact details.
- Submission of requests to amend organisational information and founding documents.
- Accessing NPO registration and compliance information.

IMPORTANT INFORMATION FOR ALL NPOs

To facilitate the successful migration of information from the legacy system to the new platform, all NPOs are requested to take note of the following:

1. Closure of the legacy system

The legacy NPO online system will be switched off on **15 October 2026**. Following its decommissioning, NPOs will be required to use the new online system for registration, reporting and post-registration services.

2. Creation of user profiles

All registered NPOs are encouraged to create user profiles on the new system to access their organisational records and utilise the available online services.

3. Migration of organisational information

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The Department is undertaking the final migration of organisational records from the legacy system to the new platform. NPOs whose information is not yet reflected on the new system are advised that outstanding records will be transferred as part of the final migration process.

4. Submission of applications and reports

NPOs must utilise the new system for all registration applications, annual compliance reports, and requests to update organizational information. The department will not accept manually submitted documents at any of its offices.

DEPARTMENTAL COMMITMENT

The Department remains committed to ensuring a smooth transition to the new system while strengthening service delivery, improving data integrity and promoting compliance with the Nonprofit Organisations Act, 1997 (Act No. 71 of 1997), as amended.

The Department appreciates the cooperation and understanding of all NPOs and stakeholders during this transition.

ISSUED BY THE DEPARTMENT OF SOCIAL DEVELOPMENT

NPO DIRECTORATE

For further information, NPOs are encouraged to visit the Department's official website