



social development

Department:  
Social Development  
REPUBLIC OF SOUTH AFRICA

## TO: NON-PROFIT ORGANISATIONS

**NB: KINDLY TAKE NOTE THAT ONLINE SUBMISSION OF REPORTS, CHANGE REQUESTS, VOLUNTARY DEREGISTRATION AND CONSTITUTIONAL CHANGE IS OFFLINE. NO ONLINE SUBMISSION AND OTP PROVISION FOR ALL NPO CLIENTS.**

**THE DEPARTMENT IS BUSY WITH THE REDEVELOPMENT OF THE NEW NPO SYSTEM. CURRENTLY THE DEPARTMENT IS SENDING ELECTRONIC CERTIFICATES TO ALL ORGANISATION WITH EMAILS. DUE TO POSTAL CHALLENGES NO CERTIFICATES WILL BE POSTED. THE ORGANISATIONS WITHOUT EMAIL, PLEASE COMPLETE THE CHANGE REQUEST FORM TO REGISTER YOUR EMAILS. THE DEPARTMENT WOULD LIKE TO CONFIRM THE EMAILED DOCUMENTS ARE REGARDED AS OFFICIAL, THE NPOS CAN PRINT THE DOCUMENTS.**

**PLEASE SUBMIT ANY RELATED REQUESTS ON THE FOLLOWING EMAILS:**

Type of enquiry	Email to use
Submission of documents	<a href="mailto:Npoenquiry@dsd.gov.za">Npoenquiry@dsd.gov.za</a>
Request for compliance letter	
Request for certificate <b>ONLY</b>	
For submission of new applications <b>ONLY</b>	visit : <a href="http://www.npo.gov.za">www.npo.gov.za</a> or <a href="http://www.dsd.gov.za/NPO">www.dsd.gov.za/NPO</a> Online Registration
Check Application, Change Request and Foundation Change <b>status</b>	<a href="mailto:NPORegistration1@dsd.gov.za">NPORegistration1@dsd.gov.za</a>
Query an Unsuccessful Application, Change Request and Foundation Change <b>ONLY</b>	Send enquiry with APP number/NPO Name or NPO number
Check Compliance Status	<a href="mailto:NPOReports1@dsd.gov.za">NPOReports1@dsd.gov.za</a>
Query Incomplete Reports	send enquiry with NPO number/NPO Name
Request Voluntary De-Registration <b>ONLY</b>	
To report fraud or abuse of an NPO <b>ONLY</b>	<a href="mailto:npoinvestigations@dsd.gov.za">npoinvestigations@dsd.gov.za</a>

**NB: PLEASE ENSURE THAT THE CORRECT EMAIL IS USED AT ALL TIMES FOR A SPECIFIC ENQUIRY AS PER THE LIST ABOVE SO AS TO SPEED UP THE RESPONSE TO YOUR ENQUIRY. KINDLY AVOID SENDING ONE EMAIL TO MULTIPLE EMAIL ADDRESSES.**