

Private Bag X901, Pretoria, 0001, 134 Pretorius Street, HSRC Building, Pretoria Tel: (012) 312 7900

## TO: NON-PROFIT ORGANISATIONS

The NPO Directorate is committed in ensuring the NPOS receive the required service. During the Pandemic it has been very difficult because the NPO face to face service was closed most of the time due to Covid-19. To improve provision of service the NPO Directorate have created different email addresses for different kind of enquiries.

This will assist with efficiently responding to the NPO enquiries and improve the turnaround time of responding.

Type of enquiry	Email to use
Enquiries pertaining to Online Submissions	<a href="mailto:Npoenquiry@dsd.gov.za">Npoenquiry@dsd.gov.za</a>
Request for compliance letter	
Request for certificate <b>ONLY</b>	
For submission of new applications <b>ONLY</b>	visit : <a href="http://www.npo.gov.za">www.npo.gov.za</a> or <a href="http://www.dsd.gov.za/NPO">www.dsd.gov.za/NPO</a> Online Registration
Check Application, Change Request and Foundation Change <b>status</b>	<a href="mailto:NPORegistration1@dsd.gov.za">NPORegistration1@dsd.gov.za</a>
Query an Unsuccessful Application, Change Request and Foundation Change <b>ONLY</b>	Send enquiry with APP number/NPO Name or NPO number
Check Compliance Status	<a href="mailto:NPOReports1@dsd.gov.za">NPOReports1@dsd.gov.za</a>
Query Incomplete Reports	send enquiry with NPO number/NPO Name
Request Voluntary De-Registration <b>ONLY</b>	
To report fraud or abuse of an NPO <b>ONLY</b>	<a href="mailto:npoinvestigations@dsd.gov.za">npoinvestigations@dsd.gov.za</a>

PLEASE ENSURE THAT THE CORRECT EMAIL IS USED AT ALL TIMES FOR A SPECIFIC ENQUIRY OR REQUEST SO AS TO SPEED UP YOUR ENQUIRY.